

# Report

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## Industrial Visit to TECHNOTASK Business Solutions Pvt. Ltd., Raipur

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**Organized by:** Department of Computer Science & Engineering (CSE), NIT Raipur under the aegis of IICC of NIT Raipur

**Date:** 19th October 2024 (Saturday)

**Time:** 11:00 AM to 02:00 PM

**Location:** TECHNOTASK Office, 5th Floor, Multilevel Parking, Near Collectorate Office, Ghadi Ghowk, Raipur, Chhattisgarh

### Participants:

- **Students:** 30 students from B.Tech. (CSE) 5th semester
- **Faculty Members:**
  - Dr. Nitesh K Bharadwaj, IIC Cell (Dept. of CSE) Faculty Coordinator
  - Dr. Karnati Mohan, Assistant Professor, Dept. of CSE
- **Ph.D. Research Scholars:**
  - Mr. Vinod Gendre

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### Purpose of the Visit:

The industrial visit was planned to provide students with exposure to the practical aspects of the IT industry, helping them understand industrial work culture, operational practices, and the skills required for working in a professional technical environment.

### Schedule:

- Departure from NIT Raipur: 11:00 AM
  - Arrival at TECHNOTASK Office: 11:20 AM
  - Interaction with Industry Professional: 11:50 AM - 12:30 PM
  - Presentation and Tour: 12:30 PM - 01:15 PM
  - Departure from TECHNOTASK: 01:15 PM
  - Return to NIT Raipur: 01:40 PM
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### Highlights of the Visit:

The students and faculty members were assisted by the TECHNOTASK team. A brief introduction to the company's operations, including its role, current projects, customers (Meesho, Flipkart, etc.) and technological advancements, was given by the HR manager. The session focused on how TECHNOTASK provides customer support solutions to its customers. The students were given a guided tour of the BPO setup and explained how teams work together to meet deadlines and provide large-customer support. The students had an interactive Q&A session with the TECHNOTASK team. Key topics of discussion included the skills needed for the TehnoTask organization, the importance of internships, and the relevance of coding languages like Python, Java, and cloud-based technologies in today's job market. The professionals also discussed career development and provided insights into industry expectations from fresh graduates.

**Understanding Industrial Work Culture:** The visit gave the students a firsthand experience of the work culture in a corporate setting. The emphasis on teamwork, time management, communication, and problem-solving in a fast-paced environment was highlighted during various discussions with employees.

The glimpse of the industry visit are provided as follows:











